



Child Support Program

Support Order Review Update

<<Recipient Name>>
<<Recipient Address>>



<<Date>>
Child Support Case Number: <<CaseNumber>>
Activity Number: <<ActivityNum>>
Parent Due Support: <<CPName >>
Parent Ordered to Pay Support: <<NCPName>>

You are receiving this notice because <<Option 2>>.
<<Option 1>>

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If you have questions or need help:	Access your case online: childsupport.floridarevenue.com Email us: FloridaRevenue.com/AskChildSupport Chat with us or learn more at: floridarevenue.com/childsupport Call: <<CountyPhoneNumber>> Para asistencia en español, llame al 850-488-5437 y marque 7
	Employment and other resources: <<FDOR Page>>

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Option 1

- A. A support order review cannot begin because the Child Support Program does not have a good address to let the other parent know a support order review is starting. If you know where the other parent works or lives, please contact us. If a good address cannot be found in the next 60 days, this request will be closed.
- B. This request is closing because the Child Support Program cannot find a good address to let the other parent know a support order review is starting.
- C. The Child Support Program is unable to verify there is a support order. If you have a support order or need one, please contact us for assistance.
- D. The Child Support Program cannot review the support order at this time because you did not provide information showing your situation or the other parent's situation has changed.
- E. The Child Support Program cannot review the support order because the current support obligation will end in less than six months when your child reaches age 18 (or the age of majority in the state that issued the order). This does not allow enough time for support order modification before current support ends.
- F. The review cannot be started or completed because the child support case is closing.
- G. The Child Support Program cannot review the support order for modification because the child is over the age of 18.
- H. The Child Support Program is stopping the review because you did not provide the information we asked for within 20 days of when we mailed you the *Support Order Review Started (CS-POBB)* form.
- I. The support order review must be performed by the child support agency in the state where the other parent lives. To begin the review, a certified copy of your support order is needed. Because we have been unable to get a certified copy of your order, we are unable to proceed at this time. If you get a certified copy of your order, you may request a review at that time.
- J. The Child Support Program has reviewed the case and will be filing a petition with the court to modify the support order.
- K. The Child Support Program cannot complete the review at this time because the parent who owes support is receiving cash assistance.
- L. The Child Support Program cannot review the support order at this time because you or the other parent filed a court action.

Option 2

- A. you requested the Child Support Program to review your support order. **[When the review is requested by a parent]**
- B. the Child Support Program is required to review your support order because you receive cash assistance for your child(ren). **[When the review is initiated by the Department in a cash assistance case]**