

## Emergency Management Planning Criteria for Intermediate Care Facilities

This form must be included with the submission of your Plan to the plan approver. Please indicate the location of where each Planning Criteria item is located within your Plan in the location column below.

The Emergency Management Planning Criteria for Intermediate Care Facilities must be used to develop a Comprehensive Emergency Management Plan ("CEMP" or "Plan") for Intermediate Care Facilities. The criteria will serve as the format for compliance review by designated plan approvers.

The criteria listed are the minimum requirements for your Plan. The criteria are not intended to limit or exclude additional information that may be included in the Plan. County Emergency Management Agencies may require additional information or revise specific criteria requirements due to a facility's location, hazard analysis, or resident demographics. Any additional information not required by a county emergency management agency included in the Plan is not subject to approval by the plan approver, though the plan approver may provide informational comments.

All policies and procedures must be in compliance with privacy and security related laws and regulations, including the Social Security Act, which incorporates the Health Insurance Portability and Accountability Act (HIPAA).

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CEMP Submission Type:	☐ Initial Licensure ☐ Annual Review ☐ Change of Ownership ☐ Significant Modification	
Submission Date to County:	AHCA License Number:	
Facility Name:		
Facility Street Address:		
Person to be contacted about this sub	omission:	
Name:	<u>Title:</u>	
Phone:	Email Address:	

Planning Criteria	Location (note the page and paragraph of the criteria in your Plan)
1. INTRODUCTION – Provide basic information about the Plan and the facility.	
1.1 Table of Contents	
1.2 Plan Approval Record	
1.2.1 Date of Last Approval	
<b>1.2.2</b> Date of Approvals for Significant Modification submissions. Include for each approval a description of the modification of item number(s) changed.	
1.3 Facility Information	
1.3.1 Facility Name as it appears on the AHCA License	
1.3.2 Street Address, City, County, Zip Code	
1.3.3 Main Phone Number	
1.3.4 Emergency 24-hour Phone Number	
1.3.5 AHCA License Number	
1.3.6 Special Services if any (e.g. ventilator dependent, pediatric care, mobility dependent)	
1.3.7 AHCA Field Office (Indicate #1-11)	
1.4 Licensee Information – as designated on your licensure application.	

1.4.2 Business Address, if different from Facility Street Address	
1.4.3 Work Phone Number	
1.4.4 Cell Phone Number	
1.4.5 Email Address	
1.5 Management Company (if applicable)	
1.5.1 Company Name	
1.5.2 Contact Name	
1.5.3 Business Address	
1.5.4 Work Phone Number	
1.5.5 Cell Phone Number	
1.5.6 Email Address	
1.6 Administrator Information	
1.6.1 Name	
1.6.2 Work Telephone Number	
1.6.3 Cell Phone Number	
1.6.4 Email Address	
1.7 Designated Alternate Administrator	
1.7.1 Name	
1.7.2 Work Telephone Number	
1.7.3 Cell Phone Number	
1.7.4 Email Address	
1.8 Safety Liaison – Serving as primary contact for emergency operations pursuant to s.	
408.821(1), F.S.	
1.8.1 Name	
1.8.2 Emergency 24-hour Phone Number	
1.8.3 Email Address	
1.9 Plan Developer – Person Responsible for Overall Plan Development	
1.9.1 Name and Routine Position Title	
1.3.1 Name and Routine Position Title	<u> </u>
1 9 2 Work Phone Number	
1.9.2 Work Phone Number	
1.9.3 Cell Phone Number	
1.9.3 Cell Phone Number 1.9.4 Email Address	
1.9.3 Cell Phone Number	
1.9.3 Cell Phone Number     1.9.4 Email Address  2. SITUATION – Vulnerability Analysis, Geographic Information, and Demographics	(1)(0)9
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services or treatments involving insulin, oxygen, or dialysis; assistance with ambulation;	
residents with a diagnosed mental disorder; or residents with Alzheimer's disease or a related	
<u>dementia.</u>	
3. CONCEPT OF OPERATIONS – Describe the policies, procedures, responsibilities, and actions	that will be taken
before, during, and after an emergency.	tilat will be taken
belore, during, and after air emergency.	
3.1 Direction and Control - Define the management structure for emergency operations.	
Identify who has the authority to make decisions for the facility and provide a basis for decision-	
making. An individual may serve in more than one role.	
<b>3.1.1</b> Provide an organizational chart that identifies key positions and the chain of command	
to ensure continuous leadership authority and responsibility during an activation for an	
emergency in Appendix B: Organizational Charts and Rosters. Include identification by	
position title of the following:	
3.1.1.1 Identify by position title the individual in charge during an emergency (your Primary	
Incident Commander).	
3.1.1.2 Identify the alternate individual in charge during an emergency - if the Primary	
Incident Commander is unable to serve.	
2.4.2 Identify by position title, the individual(s) responsible for undating the detabase	
approved by AHCA for reporting emergency status, planning, or operations pursuant to s.	
408.821, F.S., and the procedure for making updates. Attach proof of registration in the	
database by including a screen print of your registration in Appendix H.	
3.1.3 Provide a summary statement for how the Plan will be timely activated. Specific	
activation triggers must be included within facility Standard Operating Procedures (SOPs)	
attached at Appendix C. The SOPs must include pre-determined conditions for activation of	
the Plan based on hazards identified in the Hazard Vulnerability Analysis and considering	
local emergency management requirements. Activation triggers may include forecast cone	
tracks, wind speed, flood water level, proximity of wildfire, as well as a sudden, no-notice	
event.	
3.2 Staffing	
3.2.1 Provide a summary statement of the general roles and responsibilities for key staff	
during an emergency. Include within the SOPs attached at Appendix C, the roles and	
responsibilities for key staff and other staff positions during each type of emergency response.	
3.2.2 Describe the procedures for timely activation of emergency staffing to cover 24-hour	
continuous staffing until the emergency has abated.	
3.2.3 Describe the policies and procedures for reporting to work for key staff when the facility	
remains operational during an emergency.	
3.3 Emergency Resources – Describe the following procedures to support the short-term	
stabilization of facility operations regarding the following:	
3.3.1 Emergency power source and fuel source	
3.3.2 A 3-day supply of all essential supplies including food and water, and sleeping	
arrangements for up to 3 days (this is a minimum – county emergency management may have	
additional requirements).	
3.3.3 Continuation of services and supplies for residents with specific characteristics or	
dependencies (identified in Item 2.3.3) until the emergency conditions have abated. This may	
reflect the Plan to coordinate with third party providers or the direct provision of service by the	
facility.	
3.4 Communication and Notification – Procedures must describe how information will be	
communicated before, during, and after an emergency with the facility's key staff, other staff,	
residents, resident's responsible parties, and government parties.	
3.4.1 Describe how the facility and staff in key positions who are responsible for Plan	
implementation will receive timely notification of hazards and impending threats, including	
during off-hours, weekends, and holidays.	
3.4.2 Describe how staff and third-party providers will be notified of emergencies and	
decisions about evacuation.	
3.4.3 Describe how providers of essential supplies and services, transportation companies,	
and entities that have agreed to receive evacuees will be notified of emergencies and	
_ decisions about evacuation.	

3.4.4 Describe how residents and residents' responsible parties will be informed and how	
responses to inquiries will be handled for an emergency incident or impending threat; for	
actions taken; and for decisions and information about evacuation, sheltering in place, or	
cessation of operations.	
3.4.5 Describe how government partners, including the county emergency management	
agency, will be notified about decisions to evacuate.	
3.4.6 Describe alternate methods of communication that will be used if the primary system	
<u>fails.</u>	
3.4.7 Attach documentation showing the facility has registered for the county emergency	
notification system (if applicable).	
3.5 Evacuation - Describe the policies, roles, responsibilities, and procedures for the	
evacuation of residents. Planning must address internal and external disasters for relocating	
residents to another location within the same facility or to a separate facility.	
3.5.1 Decision Makers: Identify the key staff position(s) with the authority to determine if and	
when evacuation procedures will be implemented.	
3.5.2 Memorandums of Understanding, Agreements, Contracts between Evacuating Facilities	
and Receiving Facilities.	
3.5.2.1 Identify all arrangements made through memorandums of understanding (MOUs),	
agreements, or contracts that will be used to evacuate residents. Arrangements must be	
reviewed and updated annually as needed. Attach documents in Appendix D: Agreements,	
<u>Understandings, and Contracts.</u>	
3.5.2.2 Identify the pre-determined locations to which residents will be evacuated	
3.5.2.3 Include the primary evacuation routes that will be used and secondary routes to	
each location that would be used if the primary route is impassable. Include routes in	
Appendix E: Maps.	
3.5.3 Evacuation Times	
3.5.3.1 Provide the amount of time estimated to evacuate all residents. For hurricane	
evacuations, all movement should be completed before the arrival of tropical storm force	
winds as determined by the National Oceanic and Atmospheric Administration	
(www.nhc.noaa.gov).	
3.5.3.2 Provide the amount of time estimated to relocate residents within the facility when	
conducting an internal evacuation for sheltering in place.	
3.5.4 Transportation and Evacuation Logistics	
3.5.4.1 Identify the transportation arrangements to be used for evacuation, including	
whether the transportation is facility-owned or contracted through a carrier. Transportation	
agreements or contracts must be reviewed and updated annually as needed. Attach	
documents in Appendix D: Agreements, Understandings, and Contracts.	
3.5.4.2 Describe the procedures for staff accompanying evacuating residents.	
3.5.4.3 Describe the procedures for ensuring all residents are accounted for and are out of	
the facility, including tracking residents who are on a leave of absence from the facility or	
who have been evacuated by the resident's responsible party.	
3.5.4.4 Describe the procedures that will be used to identify and keep track of residents	
once they have been relocated to the shelter location or discharged at the time of relocation.	
3.5.4.5 Describe the procedures to determine what, how much, and who will provide the	
provisions to accompany each resident to the evacuation location to support the resident for	
a minimum of 3-days. Include provisions for an extended period of time should the need	
arise.	
3.5.4.6 Describe the arrangements for transportation of essential resident records,	
medications, treatments, supplies, and medical equipment that will be available as needed	
for residents.	
3.5.4.7 Describe the procedures for determining when necessary medical supplies and	
provisions will be pre-positioned.	
3.6 Sheltering or Receiving Facilities - If the facility will be accepting residents from an	
evacuating facility, describe the procedures that will be used to shelter or receive the evacuees.	
3.6.1 Describe the procedures for receiving residents from an evacuating facility, including	
tracking of evacuees.	
3.6.2 Identify the location for housing evacuees. Attach a floor plan indicating the space	
allocated for additional residents in Appendix E: Maps.	

3.6.3 If applicable, describe procedures for sheltering family members of critical staff.	
<b>3.6.4</b> Identify provisions of additional food, water, essential supplies, and appropriate care and	
services needed for a minimum of 3 days.	
3.6.5 Describe the procedures for ensuring 24-hour operations if different from those	
described in item 3.2. Staffing.	
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3.6.6 Identify the procedure for notifying AHCA for approval to operate in an overcapacity	
<u>status under s. 408.821, F.S.</u>	
3.7 Re-Entry to Facility after Emergency	
3.7.1 Identify procedures for obtaining authorization from county officials and AHCA for re-	
<u>entry to an affected area.</u>	
deemed safe to do so by local officials. Include the procedures for reporting the extent of	
damage to authorities and the ability to house and provide services to residents.	
3.7.3 Identify how residents will be transported from a sheltering or receiving facility back to	
the home facility for resumption of services.	
3.7.4 Identify procedures for re-establishing contact with staff and contracted workers to	
resume services.	
4. INFORMATION, TRAINING, AND EXERCISES - Identify the procedures for increasing staff, the	ird party provider.
and resident awareness of potential emergencies and for providing training and information on em	
	iergency roles belore,
<u>during, and after a disaster.</u>	
<b>4.1</b> Identify how and when staff will be trained in their emergency roles and responsibilities.	
<b>4.2</b> Identify an annual training schedule for all staff and identify the provider of the training.	
4.2.1 Training should include identification of an emergency, when the Plan will be	
<u>implemented</u> , and the roles and responsibilities of key staff and other staff.	
<b>4.2.2</b> Training should be conducted using relevant procedures from SOPs.	
4.3 Identify the procedures for training new staff regarding their emergency roles and	
<u>responsibilities.</u>	
<b>4.4</b> Identify the procedures for informing third party providers about expectations for their roles	
and responsibilities during an emergency.	
4.5 Identify an annual schedule for exercising all or portions of the facility's Plan at least twice	
each year.	
<b>4.6</b> Describe the procedures for conducting after-action reports and incorporating lessons	
learned in the facility's Plan.	
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5. APPENDICES	
5.1 Appendix A: Legal Authorities and References	
5.1.1 Identify the legal basis for Plan development and implementation to include applicable	
<u>statutes, rules, and local ordinances.</u>	
5.1.2 Identify reference materials used in the development of the Plan.	
5.2 Appendix B: Organizational Charts and Rosters	
<b>5.2.1</b> Organizational chart that identifies key positions and the chain of command to ensure	
continuous leadership authority and responsibility during an activation for an emergency.	
<b>5.2.2</b> Roster of persons with key disaster related roles, including names consistent with	
organizational chart, phone number, email address, and physical business addresses if	
<u>different from facility address.</u>	
<b>5.2.3</b> Contact information for entities providing services during an emergency: electric,	
water, sewer, telephone, Internet, generator maintenance and repair, emergency fuel,	
transportation, police, fire, county emergency management agency. Include organization	
name, contact person(s), phone number(s), and email address(es).	
5.3 Appendix C: Facility Standard Operating Procedures (SOPs)	
5.4 Appendix D: Agreements, Understanding, and Contracts (updated annually)	
<b>5.4.1</b> Memorandums of Understanding, agreements, or contracts between Evacuating	
Facilities and Sheltering/Receiving Facilities.	
<b>5.4.2</b> Transportation Agreements or contracts.	
5.4.3 Service Provider Agreements or contracts with vendors that have a responsibility	
5.4.3 Service Provider Agreements or contracts with vendors that have a responsibility during an emergency for essential supplies and services.	

5.5 Appendix E: Maps	
5.5.1 Location Map, street-level including all service areas as needed (this may be	
contained in the fire safety plan).	
5.5.2 Primary and secondary evacuation routes with directions for travel to receiving	
<u>facilities for drivers.</u>	
<b>5.5.3</b> Floor Plan, including areas designated for evacuees if providing shelter through	
agreements with other facilities.	
5.6 Appendix F: Current Fire Safety Plan (a.k.a. Emergency Action Plan NFPA 101 32.7.1	
and 33.7.1). Attach a copy of the facility's current approved fire safety plan.	
5.7 Appendix G: Additional Support Material – Any additional material needed to support	
the activities and information provided in the Plan.	
5.7.1 Screenshot of AHCA emergency status database proof of registration (Screenshot	
instructions can be found on the agency emergency status database webpage)	

GENERAL COMMENTS