

Office of Financial Regulation
Division of Consumer Finance
FORM OFR-559-103, Disciplinary Guidelines for Consumer Collection Agencies
Incorporated by Reference in Rule 69V-180.100, F.A.C., Effective: XX/XXXX

<u>Violation #</u>	<u>Statute</u>	<u>1st Offense</u>	<u>2nd Offense</u>	<u>3rd Offense</u>	<u>4th and Subsequent Offenses</u>
<u>1</u>	<u>559.5551(1)</u>	<u>Fine = A</u> <u>Revocation</u>	<u>Fine = B</u> <u>Revocation</u>	<u>Fine = C</u> <u>Revocation</u>	<u>Fine = D</u> <u>Revocation</u>
<u>2</u>	<u>559.5551(2)</u>	<u>Fine = A</u> <u>Revocation</u>	<u>Fine = B</u> <u>Revocation</u>	<u>Fine = C</u> <u>Revocation</u>	<u>Fine = D</u> <u>Revocation</u>
<u>3</u>	<u>559.5551(3)</u>	<u>Fine/Suspension = A</u>	<u>Fine/Suspension = B</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>4</u>	<u>559.5551(4)</u>	<u>Fine/Suspension = A</u> <u>Revocation</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>5</u>	<u>559.72(1)-(19)</u>	<u>Fine/Suspension = A</u> <u>Revocation</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>6</u>	<u>559.725(6)</u>	<u>\$50 per day</u>	<u>\$100 per day</u>	<u>\$150 per day</u>	<u>\$250 per day</u>
<u>7</u>	<u>559.730(1)(a)</u>	<u>Fine/Suspension = A</u> <u>Revocation</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>8</u>	<u>559.730(1)(b)-(c)</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>9</u>	<u>559.730(1)(d)</u>	<u>Revocation</u>	<u>Revocation</u>	<u>Revocation</u>	<u>Revocation</u>
<u>10</u>	<u>559.730(1)(e)-(g)</u>	<u>Fine/Suspension = A</u> <u>Revocation</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>11</u>	<u>559.730(1)(h)</u>	<u>\$250 per day</u>	<u>\$500 per day</u>	<u>\$750 per day</u>	<u>\$1,000 per day</u>
<u>12</u>	<u>559.730(1)(i)</u>	<u>Fine/Suspension = A</u> <u>Revocation</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>13</u>	<u>559.730(1)(j)</u>	<u>Revocation</u>	<u>Revocation</u>	<u>Revocation</u>	<u>Revocation</u>
<u>14</u>	<u>559.730(1)(k)</u>	<u>Fine/Suspension = A</u> <u>Revocation</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>15</u>	<u>559.730(1)(l)</u>	<u>Fine/Suspension = A</u> <u>Revocation</u>	<u>Fine/Suspension = B</u> <u>Revocation</u>	<u>Fine/Suspension = C</u> <u>Revocation</u>	<u>Fine/Suspension = D</u> <u>Revocation</u>
<u>16</u>	<u>559.730(1)(m)-(n)</u>	<u>Revocation</u>	<u>Revocation</u>	<u>Revocation</u>	<u>Revocation</u>

Fine A = Up to \$2,500; Fine B = \$2,501 - \$5,000; Fine C = \$5,001 - \$7,500. Fine D = \$7,501 - \$10,000

Suspension A = Up to 5 days; Suspension B = 6 to 10 days; Suspension C = 11 to 20 days; Suspension D = More than 20 days

Statutory authority: Section 559.730, Florida Statutes