

911 Grant Programs

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1. Purpose

Each county, group of counties or region applying for 911 State Grant, to assist counties with the replacement or upgrade of 911 Systems; for counties to develop and maintain statewide 911 routing using Emergency Services Internet Protocol (IP) networks (ESInet), Geographic Information Systems (GIS) and services, and Management Information Systems (MIS); and develop and maintain Next Generation 911 (NG911) systems and services.

The State 911 Grant Programs distributes funds collected pursuant to section 365.172-173, Florida Statutes.

2. Eligibility

Any county in the State of Florida is eligible to apply for these grant programs.

3. Definitions

- 3.1. **Alternate Contract Source (ACS)** – A competitively procured contract led by a federal, state, or local government. The ACS contract is cost-effective, contains language contemplating its use for cooperative purchasing, and the best interest of the county to use for purchases, provided the county's purchase is not over expansive in size and scope.
- 3.2. **911 System:** The Public Safety Answering Point equipment, in accordance with the State 911 Plan, including 911 call routing, processing, mapping, and call answering communications equipment.
- 3.3. **Cybersecurity:** Cybersecurity is the practice of safeguarding digital assets from unauthorized access or criminal use. The aim is to prevent, detect, and respond to cyberattacks. State Grant funds may be used to assess cyber vulnerabilities in PSAPs, implement protective hardware and software, and maintain these security measures.
- 3.4. **Enhanced 911 (E911):** An enhanced 911 system or enhanced 911 service that is an emergency telephone system or service that provides a subscriber with 911 service and also directs 911 calls to appropriate public safety answering points by selective routing based on the geographical location from which the call originated, or as otherwise provided in the state plan under section 365.171, Florida Statutes, and that provides for automatic number identification and automatic location-identification features
- 3.5. **GIS Maintenance:** Ongoing GIS maintenance of a county's GIS data that consists of road centerline, site/structure address points, primary PSAP boundaries, MSAG and ALI maintenance services and address assignment services.

- 3.6. **Government Accounting Standards Board (GASB):** The independent organization that establishes and improves standards of accounting and financial reporting for U.S. state and local governments.
- 3.7. **Grantee:** The county, group of counties, or region awarded a grant.
- 3.8. **Hosted Services:** Technology services using the vendor's off premises remote servers for a fee.
- 3.9. **Maintenance Contract:** a business agreement between a contractor and customer covering the maintenance of equipment over a specified period.
- 3.10. **Memorandum of Understanding:** A signed agreement between a group of counties outlined in a formal document. It signals the willingness of the parties to move forward together. The MOU can be seen as the starting point, as it defines the scope and purpose.
- 3.11. **Next Generation 911 (NG911):** The designation for an advanced 911 emergency communications system or service that provides a communications service subscriber with 911 service. NG911 also directs 911 emergency requests for assistance to appropriate public safety answering points based on the geographical location from which the call/signal originated, or as otherwise provided in the State 911 Plan and that provides for automatic number identification and automatic location identification features and emergency data information through managed IP-based networks.
- 3.12. **Next Generation 911 Core Services (NGCS):** The base set of services needed to process a 911 call/signal on an ESnet. Includes the Emergency Service Routing Proxy (ESRP), Emergency Call Routing Function (ECRF), Location Validation Function (LVF), Border Control Function (BCF), Bridge, Policy Store, Logging services, and typical IP services such as Domain Name System (DNS) and Dynamic Host Configuration Protocol (DHCP). The term NG911 Core Services encompasses the services but does not include the network on which they operate.
- 3.13. **NG911 Equipment:** Hardware equipment and peripherals needed to implement and maintain NG911 services.
- 3.14. **Public Safety Answering Point (PSAP):** The public safety agency that receives incoming 911 requests for assistance and dispatches appropriate public safety agencies to respond to the requests in accordance with the State 911 plan.
- 3.15. **Region:** Refers to counties grouped by the Florida 911 Regional Map.
- 3.16. **Regional Next Generation 911 project:** A project in support of the NG911 interoperability with at least two-thirds of the counties in a region with the intention of achieving a NG911 statewide call routing capability in accordance

with Section 365.177, F.S. Regional projects in support of the Board strategic initiatives may be considered for 5-year grant award.

- 3.17. Service contract:** A written contract to perform, over a fixed period or for a specific duration, duties relating to informal and technical services.
- 3.18. Warranty Contract:** A written guarantee given to the purchaser of a new item by the manufacturer or dealer, usually specifying that the manufacturer will make any repairs or replace defective parts free of charge for a stated period.

4. 911 Grant Programs Calendar

The Emergency Communications Board (Board) will accept applications as noticed in the Florida Administrative Register.

Action	
Eligible entity submits application	Submission date(s) as published in the Florida Administrative Register
Board members evaluate applications	Within 45 days of the application closing date
Board votes on applications to fund at regularly scheduled meeting	Within 60 days of the application closing date
Board sends notification of awards approved or denied for funding to the counties	Within 90 days of the application closing date

Performance Period	
County, group of counties or regional implementation/ installation period -Two Year Award	Two years from receipt of award notification
Regional NG911 Project – up to a Five-Year Award	If at least 2/3 of the counties in a region participate, maximum of up to five years

County grant conversion to a regional project (5-yr grant)	Up to three years from the original grant expiration date
Initial database synchronization (such as ALI, MSAG, and Centerline)	Two years from receipt of award notification
Database maintenance (such as ALI, MSAG, Centerline....)	Approved only with Regional Projects
A county hosted services grant application	Up to five years from receipt of award notification

5. General Conditions

Applications must be delivered to the following address:

electronically to the DMS Grant Portal at

<https://publicsafety.fl.gov/start/#/login>

Alternatively, grant application can be submitted at ECBSubmissions@dms.fl.gov

Electronic receipt of the grant application and all attachments is preferred.

- 5.1. The applicant shall provide Application Form items 1 through 14 and the applicable procurement documents. The grant application package must be received on or before the submission date specified in the Board notification of an 911 Grant Programs published in the Florida Administrative Register. Failure to timely provide these documents will result in a rejection of the grant application.
- 5.2. Pursuant to sections 365.172(6), 365.172(10), and 365.173(2) Florida Statutes, grant funds must only be used for the following items/services: to upgrade or replace 911 systems; to develop and maintain statewide or regional 911 routing; geographic information and management information systems (GIS and MIS); to develop and maintain Next-Generation 911 (NG911) services and equipment, and remotely provided hosted 911 answering point call-taking equipment and network services directly attributable to establishing and provisioning 911 or NG911 services. Warranty costs shall be calculated to account for only the first-year warranty.
- 5.3. GIS grant funding will be limited once the county, group or region has achieved the minimum 98% accuracy rate as identified in the NENA GIS Data Model.

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W Form 3A, incorporated by reference in Rule 60FF1-5.003, F.A.C. 911 Grant Programs

- 5.4. Although a Next Generation 911 Regional Project can be awarded for up to five years, the cost shall be accounted for on a yearly basis.
- 5.5. To be eligible for Next Generation 911 (NG911) grant funding, all applicants must require all vendors involved in the NG911 project to certify in writing that their systems are interoperable and capable at the time of implementation with those of neighboring counties, regions, and adjacent states, where applicable, and that their systems comply with current NENA NG911 standards. This certification shall be submitted as part of the application package.
- 5.6. Only the percentage of service and equipment directly attributable to provisioning of 911 services is eligible.
- 5.7. All maintenance requests, within a single priority, for eligible services and equipment shall be combined into a single application, including the breakdown of line-item costs. See funding limitations in sections 6.2.1
- 5.8. All grant applications shall be accompanied by at least one complete quote for equipment or services.
 - 5.8.1. Grant applications totaling \$35,000.00 or more must be accompanied by at least two written substantiated quotes from different vendors. Complete quote submittals shall include a detailed scope of work, all pages included in the vendor proposal, breakdown of all costs, including equipment, service tasks, and deliverables. Any county that has made a good faith effort to obtain at least two quotes in accordance with the competitive procurement process in 287.057(1), Florida Statutes, and has not been able to obtain the quotes can request Board review based on substantiated proof of posting of the request with documentation of the limited responses subject to the following exceptions:
 - a) When purchasing from a DMS State Term Contract or DMS authorized Alternate Contract Source, the county shall follow the DMS State Purchasing ordering instructions and their county procurement rules and policies. Counties shall provide vendor contract number with the grant application. Should the DMS State Purchasing ordering instructions and their county procurement rules and policies conflict, the county procurement rules and policies shall prevail.
 - b) When purchasing from an Alternate Contract Source that has not been approved by DMS State Purchasing, the county shall follow their county procurement rules and policies, with provision of a letter from the county's purchasing department stating that purchase meets the county's purchasing requirement.
 - c) Services or commodities provided by governmental entities do not require more than one quote.

- d) The county, group of counties, or region can initiate a request for approval to procure from a single-source vendor. These will be considered on a case-by-case basis. Justification for single-source procurement shall be provided with the application. The single-source procurement will be considered if provided in accordance with chapter 287, Florida Statutes. A letter or appropriate documentation from the applicable county's purchasing department(s) that the project is a single-source procurement based on section 287.057(3)(c), Florida Statutes, shall be provided with this grant application.
 - e) When a county piggybacks on another governmental agency competitive purchasing process, no additional quotes are required.
- 5.9. Applicants requesting items from different funding priorities should complete a separate Budget Report (Rule 60FF1-5.0035(1), F.A.C) for each priority. See Addendum 2 - Funding Priorities for the 911 Grant Programs, for a listing of funding priorities. Items from the same funding priorities should be combined in the same Budget Report and shall comply with General Conditions, item 5.9.
- 5.10. An individual county application must include:
 - 5.10.1. A detailed description of line item and cost. This would include the item, model, or version. Additional information requests shall be made for more clarification, as needed.
 - 5.10.2. If possible, software service/maintenance dates.
 - 5.10.3. Budget Report.
 - 5.10.4. Most current Form 6A in Rule 60FF1-5.006(2), F.A.C The form can be submitted during the annual collection of county fiscal data for the annual report or with the grant application.
- 5.11. Should a region or a group of counties apply for a grant, the following additional information needs to be provided:
 - 5.11.1. A summary of the costs for the entire region or group of counties detailing the following:
 - a) Total amount of funds being requested.
 - b) The scope of work (SOW) that clearly establishes the tasks and deliverables being performed for the successful completion of the project. All deliverables must be directly related to the SOW and include information on how the region will be interoperable.
 - c) Single source documentation if applicable.
 - d) All individual county application(s), see requirements in 5.11.

- 5.12. A memorandum of understanding (MOU) or an inter-local agreement from all counties involved must be completed within 3 months of Board award. The timeline will begin after the last county in the region grant application for the regional project is approved by the Board.
- 5.13. Funding application requests must include a scope of work that establishes the tasks and deliverables to be performed. The applications shall include all tasks that are required for the successful completion of the project. The project shall be divided into quantifiable units of deliverables that shall be received and accepted in writing by the county, group of counties, or region before payment. Each deliverable must be directly related to the scope of work and must specify the required minimum level of service to be performed and the criteria for evaluating the successful completion of each deliverable.
- 5.14. Funding application requests must include all necessary costs required for full implementation of the proposed solution including that of any third party. Should the county, group of counties or region grant application request or grant award be less than the projected cost of the equipment or service, the county, group of counties or region should provide verification of the ability to fund the difference. Pricing submitted cannot be contingent upon "yet to be" determined fees for products and services by the proposer or any other third party required for implementation.
- 5.15. The county shall provide information on the county's preceding year fee revenue amount and the preceding year's carryforward amount. Use Form 6A in Rule 60FF1-5.006(2), F.A.C. for this purpose. The form can be submitted during the annual collection of county fiscal data for the annual report or with the grant application.
- 5.16. A state grant award may be limited by the carry forward balance.
- 5.17. Detailed information is required for any grant application requesting funding for systems that require immediate system replacement for provisioning of enhanced 911 in the county, group of counties, or region. Include detailed justification and explanation for any 911 system with an expected remaining life of less than one year.
- 5.18. Funding application requests contingent upon "beta testing" or products and services not in general production and installation will not be funded.

6. Guidelines for 911 Grant Expenses

- 6.1. The following expenses will not be funded through grant award:
 - 6.1.1. Salaries and associated expenses for 911 coordinators, call takers, or other 911 personnel
 - 6.1.2. Wireline database costs

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- 6.1.3. Vehicle expenses
- 6.2. Funding limitations are specified on the following items:
 - 6.2.1. Equipment maintenance and warranty costs will not be funded for more than the first-year implementation period.
 - 6.2.1.1 Service contracts for Next Generation 911 Regional Projects may can be approved for up to 5 years on a case-by-case basis. Ongoing cybersecurity maintenance may be approved on an annual basis.
 - 6.2.2. Grant funding shall be limited (per grant cycle) to eligible expenditures for one PSAP per county, either one primary or one secondary PSAP. Counties with only one PSAP with no other primary or secondary PSAPs, may be eligible for grant funding for one backup PSAP. Geo-diverse systems may be considered one PSAP for the purpose of grant funding.
 - 6.2.3. Except for NGCS, selective router equipment costs are limited to a primary PSAP system.
 - 6.2.4. Training cost funding is limited to the new system and equipment training.
 - 6.2.5. The allowable grant funding for travel expenses is limited to the authorized amounts established in Section 112.061, Florida Statutes, and the Department of Financial Services Guidelines for State Expenditures.

7. Approval and Award

- 7.1. The Board will review each application for compliance with the requirements of terms and conditions.
- 7.2. DMS grant agreements shall be signed by an authorized signatory authority for the county after the grant is approved.
- 7.3. Grant awards will be withheld for any county, group of counties, or region that has a grant with a past-due quarterly report or past-due final documentation and closeout of previous Board grant awards. Grant awards are eligible to be withheld if the county, group of counties, or region is not in compliance with Board reporting requirements.
- 7.4. Applications will be awarded based upon the priorities set by the Board as listed in Addendum I - Funding Priorities for the 911 Grant Programs.
- 7.5. The Board will adjust the amount awarded to a county, group of counties, or region based upon the availability of funds, the reasonableness of the cost of requested items, published quotes, increased effectiveness of grant funds, minimum system requirements for performing the needed 911 function as specified in section 365.173(2)(g)1.,2., and 3., Florida Statutes, State 911 Plan,

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or documented factors provided in the grant application submission. NG911 network systems should include a comparative presentation of network alternatives, including applicable LEC, CLEC, County, group of counties or region, and State alternatives. All stepped pricing should be thoroughly explained, including the corresponding benefits for the county, group of counties or region, and the Board.

8. Financial and Administrative Requirements

- 8.1.** Grant funds are provided on a cost-reimbursement basis.
- 8.2.** Each grantee shall submit reimbursement claims to the Board as needed; however, each county is limited to only a single claim request per grant, per month. Receipt of reimbursement funds from the Board is contingent on the timely and accurate submittal of funding requests. Requests for reimbursement of expenditures must be submitted on the approved Financial Reimbursement of Expenditures Form in Rule 60FF1-5.0035(4), F.A.C. Incomplete claim forms or claims not submitted on the correct form cannot be processed and will be returned for corrections. Submit only for the amounts in each budget category in which you have incurred expenditures. Incomplete reimbursement requests will be returned after 14 days if no updates are received from the county.
- 8.3.** Upon written request and with documentation justifying the need, a progress disbursement shall be considered with a completed Financial Reimbursement of Expenditures Form in Rule 60FF1-5.0035(4), F.A.C., itemized purchase order, and vendor itemized invoice. All items must comply with the Florida Department of Financial Services (DFS) Reference Guide for State Expenditures. Within 45 days of receipt of funding, the grantee shall submit verification of vendor payment. Abuse of this policy will lead to denial of future payment.
- 8.4.** Reimbursement claims shall include only expenditures related to the specific grant and include purchase orders, itemized invoices, and proof of successful payment to the vendor. The reimbursement request must match the scope of work and budget proposed in the grant applications to include the quote provided with the application. Grants that include costs defined by a set number of work hours dedicated to a project must include additional documents as requested by DMS staff. All items must comply with the DFS Reference Guide for State Expenditures.
- 8.5.** To assure prompt processing, complete reimbursement claims should be e-mailed to: ECBSubmissions@dms.fl.gov
- 8.6.** Grant funds can only be expended between the beginning and end dates of the grant term, unless the Board authorizes an extension. Request for reimbursements may be submitted up to 120 days after the end of the grant term.

- 8.7. It is the county responsibility to maintain the property, equipment, or services in accordance with the scope of work. If a sale or transfer of such property or equipment occurs within five years after a grant ends, funds must be returned to the Board on a pro-rata basis. If the equipment costs over \$5,000, a county, group of counties, or region must maintain it on an inventory for five years unless the item becomes obsolete.
- 8.8. If a grantee terminates a contract for prepaid services, the unused portion must be returned to the Board on a pro-rata basis.
- 8.9. The grantee agrees that any improvement, expansion, or other effect brought about in whole or part by grant funds will be maintained until the system or equipment becomes obsolete (on average five years).
- 8.10. If a grantee materially fails to comply with any term of an award, the Board shall take one or more of the following actions, as appropriate in the circumstances:
- Withhold grant payments pending grantee correction of the deficiency.
 - Disapprove all or part of the cost of the activity or action not in compliance.
 - Suspend or terminate the current award for the grantee's project.
 - Suspend or deny future grant awards.
- 8.11. The Board will provide the grantee an opportunity for a hearing, appeal, or other administrative proceeding to which the grantee is entitled under Florida Statutes.
- 8.12. When a grantee wants to terminate a grant award or portion thereof, the grantee shall provide written notification to the Board, detailing the reasons for such termination, the effective date, and the release of allocated funds. The Board will then consider the request.
- 8.13. Proof of payment and deliverables, met in accordance with the DFS Reference Guide for State Expenditures, shall be provided by the grantee. When the information is unclear, additional documentation to confirm the information provided will be requested by Board staff.

9. Grant Reporting Procedures

9.1. Grantees will be required to submit:

- 9.1.1. Quarterly Status Report in Rule 60FF1-5.0035(2), F.A.C.
- 9.1.2. Reporting will begin at the conclusion of the first full quarter after the award. The report periods will end on March 31, June 30, September 30, and December 31 of each year. Reports are due within 30 days of the ending report period.
- 9.1.3. The Quarterly Status Report shall inform the Board of significant impacts on grant-supported activities and provide a summary of completed tasks/deliverables. Significant impacts include project status

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developments affecting time schedules and objectives, anticipated lower costs, or producing beneficial results in addition to those originally planned. Additionally, problems, delays, or adverse conditions that will materially impair the ability to meet the timely completion of the award must be reported. The disclosure must include a statement of the action taken or contemplated and any assistance needed to resolve the situation.

9.2. Final Reporting:

- 9.2.1.** Upon receipt of final reimbursement from DFS, a final Quarterly Status Report, in Rule 60FF1-5.0035(2), F.A.C, shall be submitted based on the same reporting requirements described in grant reporting item 9.1.
- 9.2.2.** Final reporting shall be submitted within 90 days of project completion. The "Final Report" box on the Quarterly Status Report, shall be marked and include your project completion date. Grants that were for equipment installation should include date of final acceptance and start of warranty period. Service grants should include the date service was started.
- 9.2.3.** Final document submission and closeout of a grant does not affect the Board's right to disallow costs and recover funds based on an audit or financial review. The county shall remain obligated to return any funds expended that do not comply with the terms and conditions of the grant award.
- 9.2.4.** The counties must provide DMS with a copy of the Comprehensive Annual Financial Report (CAFR), consistent with section 218.32 Florida Statutes, no later than June 30.

- 9.3.** All reports, associated information, and final reporting documents should be e-mailed to:

ECBSubmissions@dms.fl.gov.

10. Change Requests

- 10.1.** Change requests shall be submitted prior to deviation from any awarded grant application. No changes or departures from the original request are authorized unless approved in writing by the Board. Such requests shall be submitted using the Change Request Form in Rule 60FF1-5.0035(3), FA.C.
- 10.2.** Prior to a county signing a contract with a different vendor from the original vendor stated in the grant application, the county, group of counties, or region must request a grant change on the Change Request Form in Rule 60FF1-5.0035(3), F.A.C, and include an itemized quote and a copy of the new contract.

- 10.3. Time extension requests will not be granted unless the county has executed a contract for the grant equipment and services or demonstrates good cause for failure to execute a contract within one year of the award. Good cause documentation shall include a new project timeline schedule.
- 10.4. Time extensions shall be limited to a maximum of one additional year if approved by the Board.
- 10.5. Conversion from a two-year grant up to a five-year grant will add up to three additional years from the grant's original expiration date.
- 10.6. Change requests must be submitted 10 business days prior to a Board meeting to be reviewed. Late submissions will be reviewed at the next Board meeting.
- 10.7. The Change Request Form and associated information should be e-mailed to ECBSubmissions@dms.fl.gov.

Application

County _____

Total Amount Requested: _____

Project Title: _____

1. Chair, Board of County Commissioners:

Mailing Address: _____

City: _____

State: _____

Zip: _____

-

Phone: _____

() _____

Fax: _____

Email Address: _____

2. County, 911 Coordinator:

Mailing Address: _____

City: _____

State: _____

Zip: _____

-

Phone: _____

() _____

Fax: _____

Email Address: _____

3. Federal Tax ID Number:

4. County information

Number of PSAPs	
Number of Call-taking Positions per PSAP	
PSAP(s) in which grant funding will apply.	

Is the call handling solution associated with this grant request Geo-diverse?	Yes _____ No _____
	Not Applicable _____

5. Financial Information

- a. What are the current annual costs for your 911 system (e.g., circuits, customer records, hardware and software, etc.) not including maintenance?
- b. What are the current annual costs for maintenance of items included in 5a?
- c. Total amount of fee revenue received in the preceding county fiscal year. This does not include any special disbursement, Rural County supplements or training disbursements.
- d. Total amount of county carry-forward funding retained in the preceding county fiscal year.
- e. Total-amount of county carry forward funding your county currently has accrued.
- f. Two-year maximum calculated amount for applied carry forward funding. (2 times the amount calculated on your Form 6A, item 9, in rule 60FF1-5.006)
- g. Subtract the amount in 5f from the amount in 5e.
- h. If the amount in 5g is greater than zero, insert that number in the Budget Report as "carry forward funds applied."
- i. What is the cost per seat per year for the equipment or service?
- j. What is the funding source to continue this service or system once the grant period has expired?

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10. Describe the required steps with an anticipated time schedule which includes procurement and payment milestones and a total project completion date.

11. If applicable, sole source justification must meet the state procurement guidelines and chapter 287.057 (3), F.S.

12. If applicable, please include your previous service dates for any maintenance or support services.

13.

14. Assurances

ACCEPTANCE OF TERMS AND CONDITIONS: The grantee accepts all grant terms and conditions. Grantee understands that grants are contingent upon the availability of funds.

DISCLAIMER: The grantee certifies that the facts and information contained in this application and any attached documents are true and correct. If this requirement is violated, the grantee is subject to revocation of the grant and return of all grant funds and interest accrued (if any), pursuant to the Board authority and any other remedy provided by law.

NOTIFICATION OF AWARDS: The grantee understands and accepts that the notice of award will be advertised on the Florida 911 website.

MAINTENANCE OF IMPROVEMENT AND EXPANSION: The grantee agrees that any improvement, expansion or other effect brought about in whole or part by grant funds will be maintained. No substantial changes or departures from the original proposal shall be permitted unless the Board gives prior written authorization. Any unauthorized change will necessitate the return of grant funds, and accrued interest (if any) to the Board.

The county certifies that all applicable state procurement rules/procedures have been met.

Failure to use grant funds as represented jeopardizes the grantee's eligibility to be considered for future funding.

15. Authority

I hereby affirm my authority and responsibility for the use of funds requested.

SIGNATURE – CHAIR, BOARD OF COUNTY COMMISSIONERS
OR COUNTY MANGER/ADMINISTRATOR

DATE

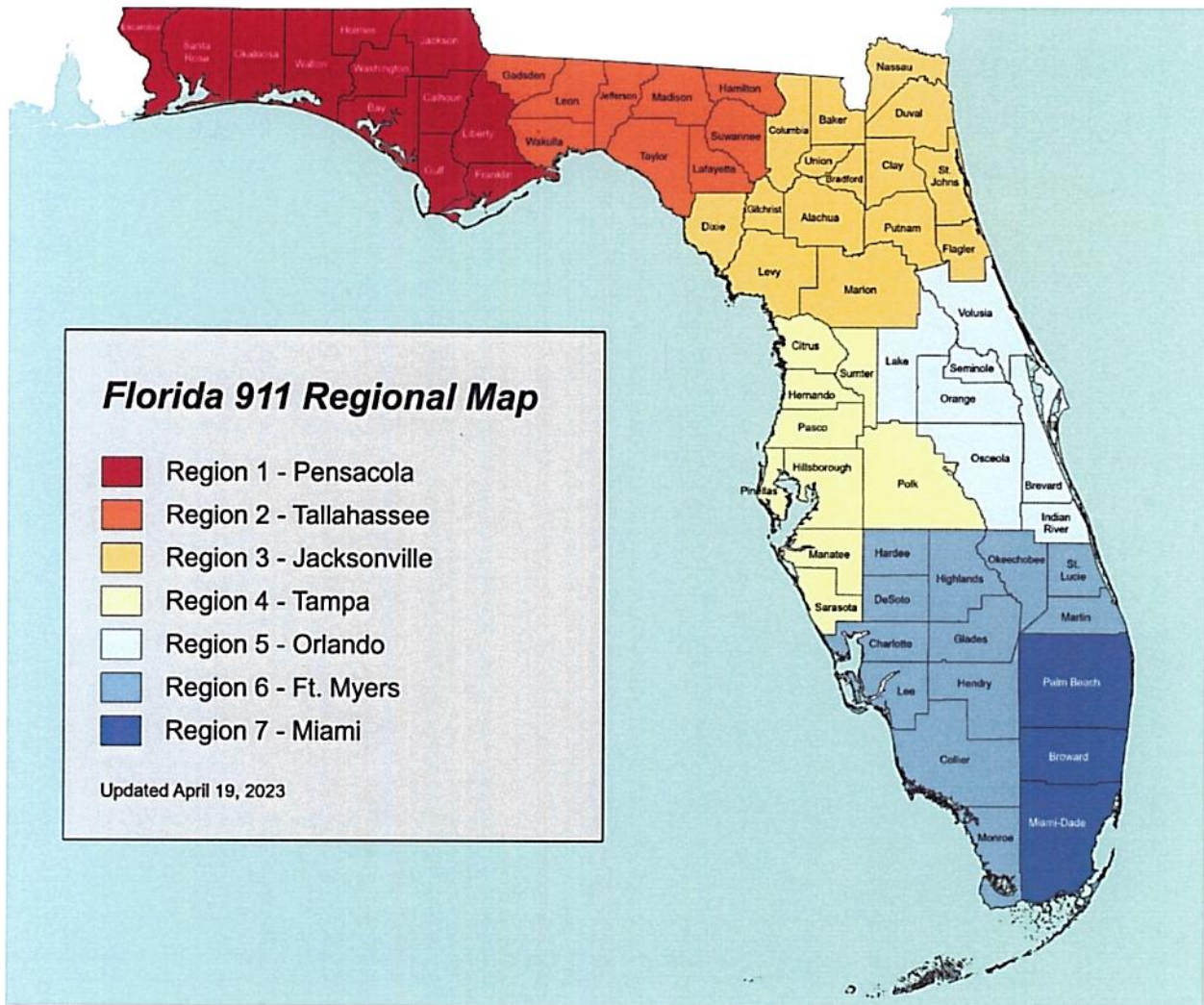
Printed Name

Position

Regional Signatures if Applicable (add additional lines if needed)

911 Grant Program

Appendix I: Florida 911 Regional Map



911 Grant Program

Addendum I : Funding Priorities

The criteria for determining acceptability for disbursement of funds from the state of Florida 911 Grant Programs will be made on a PRIORITY basis. Regional 911 system project requests related to systems and equipment will be considered the highest priority within each priority category. If you do not see your specific 911 project listed, you are still eligible to receive funding and can apply. Funding may be adjusted by the Board. See section 7.4

1.0 Prepaid Funding Priorities

PRIORITY 1: Primary and Secondary PSAP systems that require immediate system replacement to provision NG-911 status or when the expected remaining life of the system is less than one year.

PRIORITY 2: Development and maintenance of statewide or regional routing, including geographic, and management information systems.

- A. Statewide routing system
- B. Regional, as an incremental step towards systems statewide
 - 1. *NGCS*
 - 2. *GIS Repository*
 - 3. *Map Display and Services*
- C. GIS Services required for the delivery of a call
 - 1. *GIS Data support-assisting counties in meeting the 98% NENA GIS Data minimum standards*
 - 2. *Creation of the required layers of the NENA GIS Data model*
 - 3. *GIS Maintenance Tools- this includes software or Software as a Service (SaaS)*
- D. Management Information System and services
- E. Cybersecurity
 - 1. *Cybersecurity assessments*
 - 2. *Cybersecurity hardware and software*
 - 3. *Ongoing cybersecurity maintenance*

PRIORITY 3: Implementation and maintenance of Next Generation 911 services and equipment.

- A. Maintenance costs for Next-Generation capable call handling systems for medium-sized counties with fewer than 100,000 residents as determined by Florida Association of Counties population data. Counties receiving grants under this priority are not eligible for annual CHS maintenance cost reimbursement.

PRIORITY 4: Mapping system and services necessary for provisioning Geographic Information Systems (GIS). This includes the following, listed in order of funding priority:

- A. Map System Equipment - map generation hardware and software licensing are limited to components for two stations.
- B. GIS Centerline point generation and map accuracy systems
- C. Synchronization of GIS data and databases that support location repositories to meet a minimum 98% data accuracy for Geospatial call routing.
- D. Tactical mapping and services

PRIORITY 5: Systems that require new or replacement of critical or necessary hardware or software. This includes the following back-up PSAP's system equipment, listed in order of funding priority **A-H**:

- A. Hardware and software for communications or terminal equipment located at a PSAP for 911 call processing, ANI and ALI display, call answering, and transcription service.
 - B. Map Display Equipment
 - C. Logging Equipment
 - D. Lightning Protection Equipment
 - E. Uninterruptible Power Supply system and or Generator Equipment
 - F. County, group of counties or region Standalone ALI Database Equipment
 - G. 911 Call Taker Position Equipment
 - H. Net clock
 - J. Computer Aided Dispatch
-